

Privacy Policy

Effective date: July 29, 2026

Last updated: July 29, 2026

Fleaux Infusions Regenerative Wellness Center (“Fleaux Infusions,” “we,” “us,” or “our”) respects your privacy. This Privacy Policy explains how we collect, use, disclose, and protect information when you visit fleauxinfusions.com, contact us, request information, schedule an appointment, or otherwise interact with our online services.

1. Information We Collect

Depending on how you interact with us, we may collect:

- Contact information, including your name, email address, telephone number, and mailing address.
- Appointment information, including your requested service, preferred appointment time, and scheduling details.
- Information you voluntarily provide when contacting us or completing a form.
- Transaction information associated with purchases, memberships, or services.
- Communications and SMS consent records, including your communication preferences and opt-in or opt-out requests.
- Technical information, such as your IP address, browser type, device information, referring pages, pages visited, and approximate location derived from your IP address.
- Cookie, analytics, advertising, and similar website-usage information.

If you schedule services or complete intake documents through a separate scheduling or patient-management platform, the information submitted through that platform may also be governed by the platform provider’s privacy policy and applicable healthcare-privacy requirements.

Please do not submit sensitive medical information through a general website contact form or ordinary email unless we specifically instruct you to do so through an appropriate channel.

2. How We Use Information

We may use collected information to:

- Respond to questions and requests.
- Schedule, manage, and confirm appointments.
- Provide requested services and customer support.
- Send administrative communications, appointment reminders, and service-related updates.
- Send marketing or promotional communications when permitted by law and consistent with your choices.

- Process transactions and maintain business records.
- Operate, maintain, secure, and improve our website and services.
- Measure website traffic and understand how visitors use our website.
- Prevent fraud, misuse, security incidents, and other unlawful activity.
- Satisfy legal, regulatory, licensing, insurance, and professional obligations.
- Establish, exercise, or defend legal claims.

3. SMS and Mobile Information

If you provide your telephone number and consent to text messaging, Fleaux Infusions may send you text messages concerning appointments, services, account information, customer support, or promotions, as applicable.

Message frequency may vary. Message and data rates may apply. Reply **HELP** for more information. Reply **STOP** or **UNSUBSCRIBE** to opt out. Consent to receive marketing text messages is not a condition of purchasing goods or services.

No mobile details or personally identifiable information will be shared with third parties or affiliates for marketing or promotional purposes.

Mobile opt-in data and consent will not be sold, rented, or disclosed to third parties or affiliates for their independent marketing or promotional use. We may disclose information to service providers that help us deliver text messages or operate our communications systems, solely as necessary to provide those services on our behalf.

4. How We Disclose Information

We may disclose information in the following circumstances:

Service providers

We may provide information to companies that perform services on our behalf, such as website hosting, appointment scheduling, patient or customer management, communications, text-message delivery, payment processing, analytics, security, and professional support. These providers may use information only to perform services for us or as otherwise permitted by law.

Legal and safety requirements

We may disclose information when we reasonably believe it is necessary to:

- Comply with applicable law, regulation, subpoena, court order, or lawful governmental request.
- Protect the rights, safety, and property of Fleaux Infusions, our clients, or others.
- Investigate fraud, security incidents, or violations of our policies.
- Establish, exercise, or defend legal claims.

Business transactions

Information may be transferred as part of a merger, acquisition, financing, reorganization, sale of assets, or similar business transaction, subject to applicable privacy requirements.

At your direction

We may disclose information when you request, direct, or authorize us to do so.

We do not disclose mobile details or personally identifiable information to third parties or affiliates for their independent marketing or promotional purposes.

5. Cookies and Similar Technologies

Our website and service providers may use cookies, pixels, embedded content, analytics tools, and similar technologies to operate the website, remember preferences, measure traffic, improve performance, and understand how visitors interact with the site.

Your browser may allow you to block or delete cookies. Blocking certain cookies may affect website functionality. Where required, we will obtain consent before using nonessential cookies.

Our website may include content or features provided by third parties, such as appointment-booking tools, maps, reviews, videos, or social-media content. Those providers may collect information under their own privacy policies.

6. Online Appointment Services and External Links

Our website may link to appointment-scheduling platforms, social networks, or other third-party websites. Information submitted directly to an external service is governed by that service's terms and privacy policy.

We are not responsible for the privacy practices, security, or content of third-party websites. We encourage you to review their policies before providing information.

7. Healthcare and Medical Information

This website Privacy Policy concerns information collected through our general website and online interactions. Medical information obtained in connection with evaluation or treatment may be governed by additional healthcare-privacy practices, consent documents, or a Notice of Privacy Practices, when applicable.

This Privacy Policy is not intended to replace any Notice of Privacy Practices that Fleaux Infusions may be required to provide under applicable law.

8. Data Security

We use reasonable administrative, technical, and physical safeguards designed to protect personal information. Nevertheless, no website, electronic transmission, or storage system can be guaranteed to be completely secure.

You are responsible for using appropriate caution when communicating sensitive information electronically.

9. Data Retention

We retain personal information for as long as reasonably necessary for the purposes described in this Privacy Policy, including providing services, maintaining business and medical records, complying with legal obligations, resolving disputes, and enforcing agreements.

Retention periods may vary according to the nature of the information and applicable legal or professional requirements.

10. Your Choices

You may:

- Unsubscribe from marketing emails by following the instructions in the message.
- Opt out of text messages by replying **STOP** or **UNSUBSCRIBE**.
- Request SMS assistance by replying **HELP**.
- Adjust cookie settings through your browser or an available website preference tool.
- Contact us to request access to or correction of certain personal information, subject to applicable law and appropriate identity verification.

Opting out of marketing communications does not prevent us from sending necessary appointment, transaction, safety, or service-related communications when permitted by law.

11. Children's Privacy

Our website is not directed to children under 13, and we do not knowingly collect personal information online directly from children under 13 without appropriate authorization. If you believe a child has submitted personal information to us improperly, please contact us.

12. State Privacy Rights

Residents of certain states may have rights concerning their personal information, subject to applicable thresholds, exceptions, and verification requirements. Depending on the law, these rights may include requesting access, correction, deletion, or a copy of personal information and opting out of certain uses or disclosures.

To submit a privacy request, contact us using the information below. We may need to verify your identity before completing a request.

13. Changes to This Privacy Policy

We may update this Privacy Policy periodically. When we do, we will revise the “Last updated” date above. Material changes may also be communicated through the website or another appropriate method.

Your continued use of the website after an updated policy becomes effective signifies your acknowledgment of the updated policy.

14. Contact Us

Questions or requests concerning this Privacy Policy may be directed to:

Fleaux Infusions Regenerative Wellness Center

9300 John Hickman Parkway, Suite 803

Frisco, Texas 75035

Email: info@fleauxinfusions.com

Phone: (469) 609-7741

Website: <https://fleauxinfusions.com>